***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test***

***Feedback***

**In February, 14 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family. The results were**

**Extremely Likely 11**

**Likely 1**

**Neither Likely nor Unlikely 1**

**Unlikely 1**

**We also received the following comments:-**

**“Very helpful always so kind”**

**“Super Surgery”**

**“Brilliant Practice – nothing but excellent care”**

**“All the Doctors are extremely good and professional. Reception is brilliant”**

**“The service provided by all members of the Surgery is of a high standard. Everyone is very kind and efficient”**

**“Very good”**

**“Good Doctors & Practice. It has become obvious recently that there is more pressure on the service as its difficult getting appointments”**

**“Always had excellent service and treatment”**

**“Excellent service”**

**“This Practice is efficient and friendly and I have always had excellent service”**

**“Manning the Front Desk would be welcomed”**