***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test***

***Feedback***

**In October, 9 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family. The results were**

**Extremely Likely 5**

**Neither Likely or Unlikely 1**

**Unlikely 1**

**Extremely Unlikely 1**

**We also received the following comments:-**

**“Absolutely Great Service”**

**“Surgery is a breath of fresh air compared to some others”**

**“Fantastic staff especially in current”**

**“Waiting room could do with some toys for the children”**

**“Feel offended by the cost of a letter”**

**“Answering phone seems to be a problem”**

**“Waited a long time for appointment but Receptionist very nice & apologetic”**