***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test***

***Feedback***

**In February, 10 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family. The results were**

**Extremely Likely 6**

**Likely 1**

**Neither Likely nor Unlikely 2**

**Unlikely 1**

**We also received the following comments:-**

**“Friendly and helpful service, always feel like you are getting the best care”**

**“The Surgery is excellent. Receptionists are extremely helpful and when we had an emergency we were given an appointment in 15 minutes”**

**“The Doctors listens/gives advice/medication and always asks if there is anything else”**

**“All done efficiently and effectively”**

**“Brilliant Surgery”**

**“Very good Surgery”**

**“Very good Nurses – overall very good”**