***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test Feedback***

**In December, 6 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family”.**

**The results were**

**Extremely Likely 5**

**Likely 1**

**Extremely Unlikely 1**

**We also received the following comments:-**

**“Excellent Surgery”**

**“The most helpful, swift and thorough service – thank you”**

**“Takes too long to get through on the phone”**

**“Very friendly staff, lovely Doctors and Surgery”**

**“Appointments difficult to make”**

**“Difficult to make an appointment in advance”**

**“Everyone is very pleasant & helpful – this Surgery still provides an excellent service whilst working in very difficult circumstances”**