***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test Feedback***

**In March, 10 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family.**

**The results were**

**Extremely Likely 8**

**Neither Likely nor Unlikely 1**

**Unlikely 1**

**We also received the following comments:-**

**“Everyone on Reception kind & helpful – thank you”**

**“I usually have to wait 2 weeks to see my chosen Doctor”**

**“We think you are all first class and delighted to be your patients”**

**“Communication to Drs and Chemist poor”**

**“Difficulty getting an appointment”**

**“Easy to make appointment, really helpful staff”**

**“A friendly and efficient Practice. Ability to make appointments and order repeat prescriptions online very helpful. Informative and useful website”**